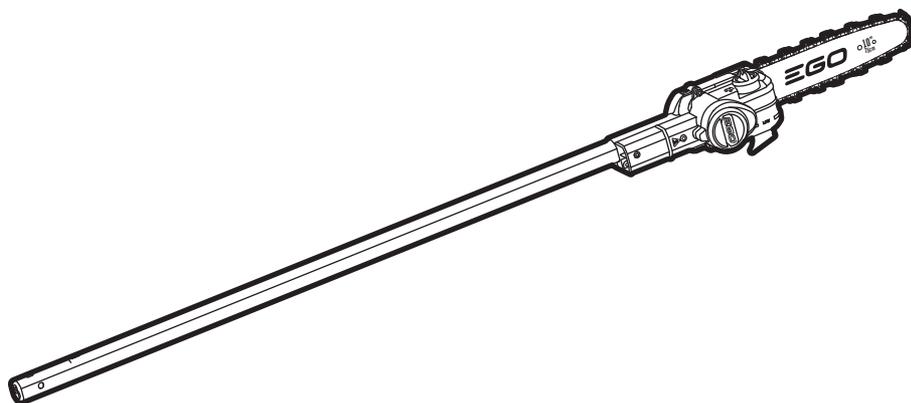


EGO™

POWER⁺ POLE SAW ATTACHMENT



**FOR USE ONLY WITH THE 56V LITHIUM-ION
TELESCOPIC POWER POLE PPX1000**

OPERATOR'S MANUAL

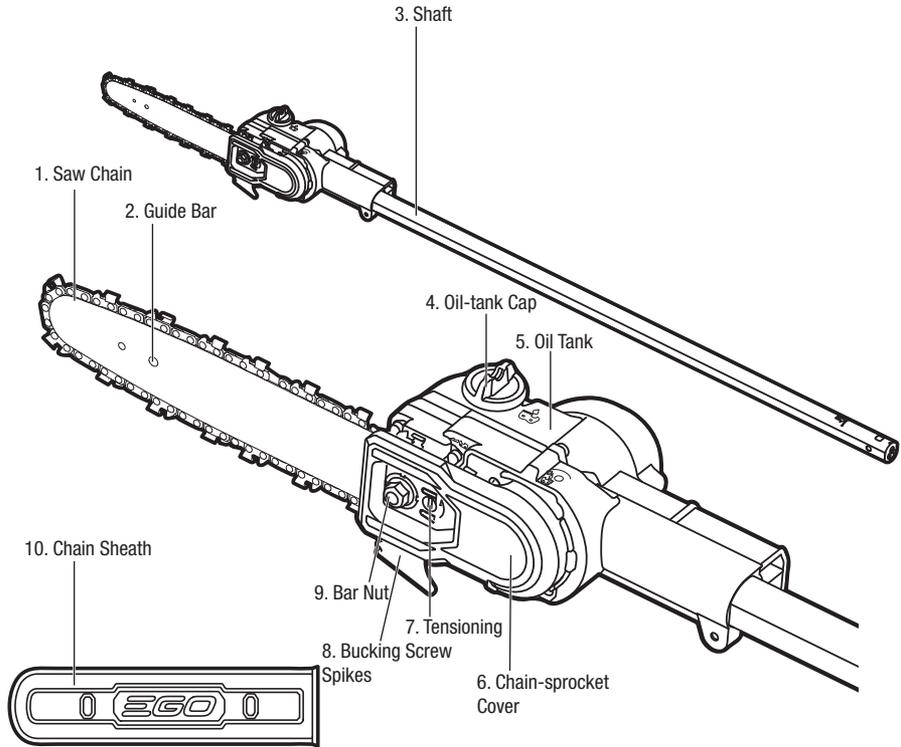
POLE SAW ATTACHMENT

MODEL NUMBER PSX2500

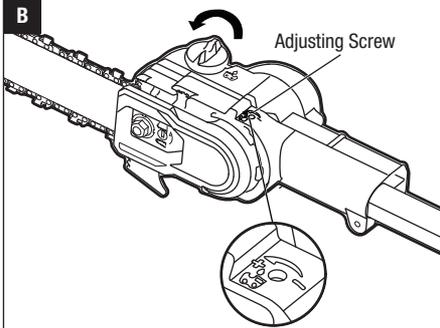
⚠ WARNING: To reduce the risk of injury, the user must read and understand the Operator's Manual before using this product. Save these instructions for future reference.

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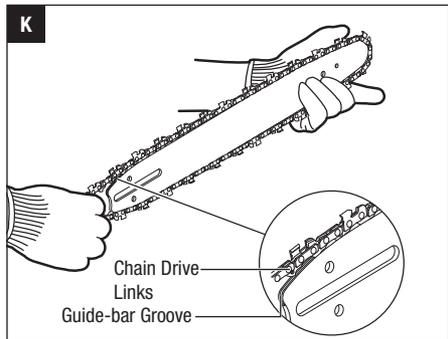
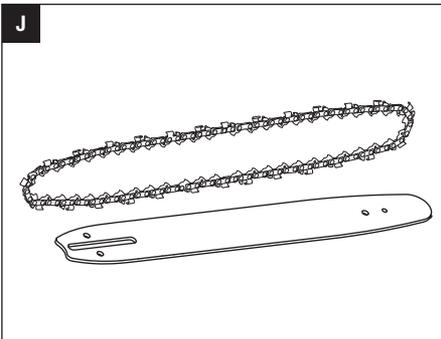
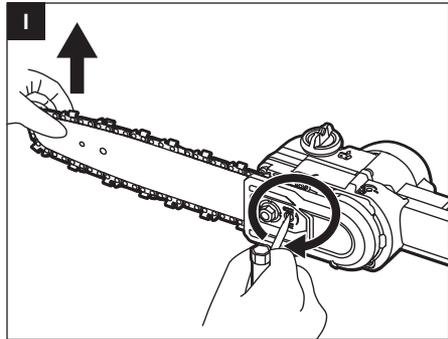
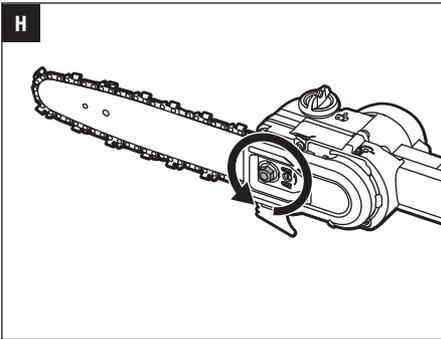
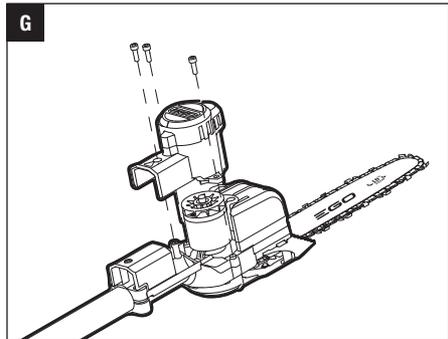
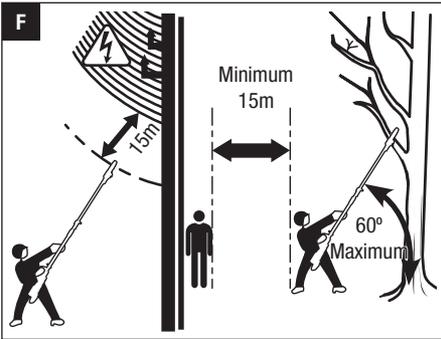
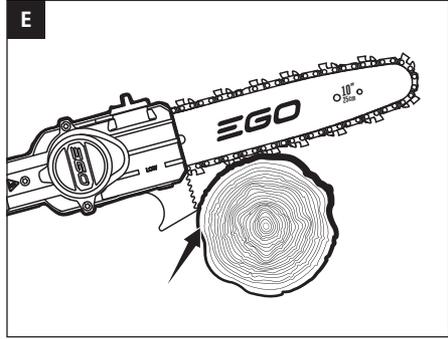
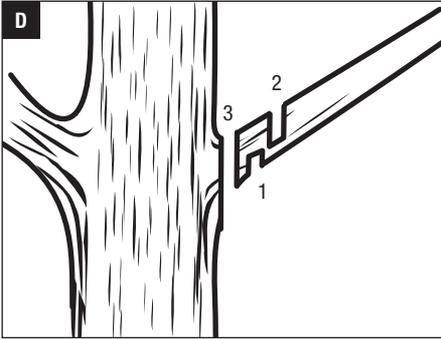


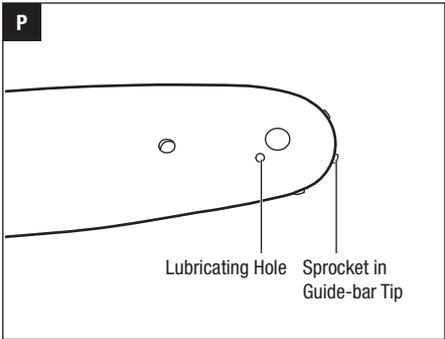
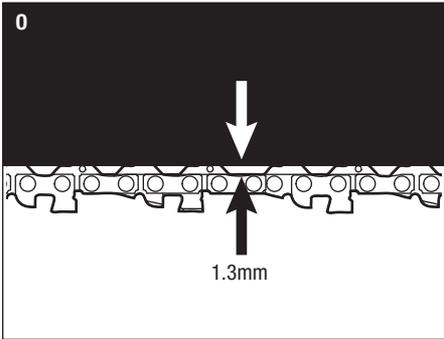
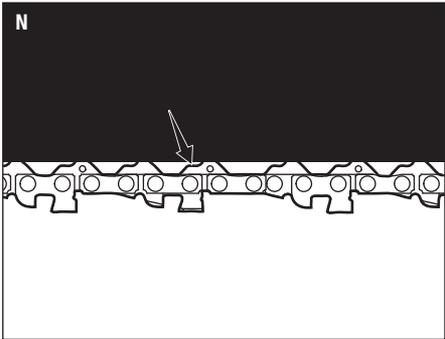
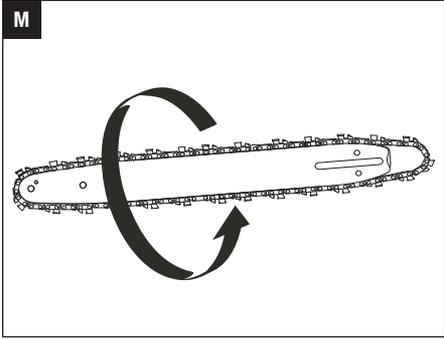
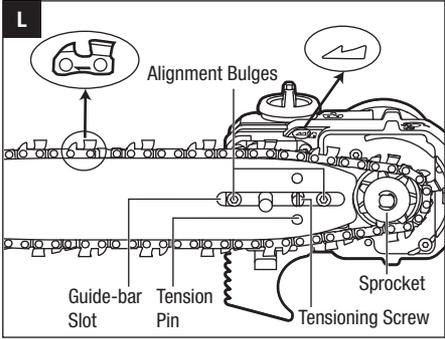
B



C







READ ALL INSTRUCTIONS!



READ OPERATOR'S MANUAL

⚠ Residual risk! People with electronic devices, such as pacemakers, should consult their physician(s) before using this product. Operation of electrical equipment in close proximity to a heart pacemaker could cause interference or failure of the pacemaker.

⚠ WARNING: To ensure safety and reliability, all repairs and replacements should be performed by a qualified service technician.

SAFETY SYMBOLS

The purpose of safety symbols is to attract your attention to possible dangers. The safety symbols and the explanations with them deserve your careful attention and understanding. The symbol warnings do not, by themselves, eliminate any danger. The instructions and warnings they give are no substitutes for proper accident prevention measures.

⚠ WARNING: Be sure to read and understand all safety instructions in this Operator's Manual, including all safety alert symbols such as "**DANGER**," "**WARNING**," and "**CAUTION**" before using this tool. Failure to follow all instructions listed below may result in electric shock, fire, and/or serious personal injury.

SYMBOL MEANING

SAFETY ALERT SYMBOL: Indicates DANGER, WARNING, or CAUTION. May be used in conjunction with other symbols or pictographs.



⚠ WARNING: The operation of any power tools can result in foreign objects being thrown into your eyes, which can result in severe eye damage. Before beginning power tool operation, always wear safety goggles or safety glasses with side shields and a full face shield when needed. We recommend a Wide Vision Safety Mask for use over eyeglasses or standard safety glasses with side shields.

SAFETY INSTRUCTIONS

This page depicts and describes safety symbols that may appear on this product. Read, understand, and follow all instructions on the machine before attempting to assemble and operate it.

	Safety Alert	Indicates a potential personal injury hazard.
	Read & Understand Operator's Manual	To reduce the risk of injury, user must read and understand the operator's manual before using this product.
	Wear Eye & Head Protection	Wear close-fitting safety glasses, earplugs or ear muffs and a safety hard hat with chin strap
	Wear Protective Gloves	Protect your hands with gloves when handling saw and saw chain. Heavy-duty, nonslip gloves improve your grip and protect your hands.
	Wear Safety Footwear	Wear non-slip safety footwear when using this equipment.
	Keep sufficient distance away from electrical power lines	To prevent electrocution, do not operate within 15 m of overhead electrical lines. Contact with or use near power lines may cause serious injury or electric shock resulting in death.
	Noise	Guaranteed sound power level.
V	Volt	Voltage
mm	Millimeter	Length or size
cm	Centimeter	Length or size
kg	Kilogram	Weight
n_0	No Load Speed	Rotational speed, at no load
.../min	Per Minute	Revolutions per minute
	Direct Current	Type or a characteristic of current

IMPORTANT SAFETY INSTRUCTIONS

⚠ WARNING! When using electric gardening appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and personal injury, including the following:

READ CAREFULLY BEFORE USE

KEEP FOR FUTURE REFERENCE

⚠ DANGER! Do not operate near electrical power lines. The unit has not been designed to provide protection from electric shock in the event of contact with overhead electric lines, consult local regulations for safe distances from overhead electric power lines and ensure that the operating position is safe and secure before operating the tool.

⚠ POLE SAW SAFETY WARNINGS

- **Keep all parts of the body away from the saw chain when the pole saw is operating. Before you start the pole saw, make sure the saw chain is not contacting anything.** A moment of inattention while operating pole saws may cause entanglement of your clothing or body with the chain.
- **Avoid unintentional contact with the stationary saw chain or guide bar rails.** These can be very sharp. Always wear gloves and long pants or chaps when handling the pole saw, saw chain, or guide bar.
- **Always hold the pole saw with your one hand on the rear handle and your other hand on the front handle.** Serious injury to the operator, helpers, and/or bystanders can result from one-handed operation.
- **Hold the power tool by insulated gripping surfaces only, because the saw chain may contact hidden wiring.** Saw chains contacting a “live” wire may make exposed metal parts of the power tool “live” and could give the operator an electric shock.
- **Wear safety glasses and hearing protection. Further protective equipment for head, hands, legs and feet is recommended.** Adequate protective clothing will reduce personal injury by flying debris or accidental contact with the saw chain.
- **Do not operate a pole saw in a tree.** Operation of a pole saw while up in a tree may result in personal injury.
- **Always keep proper footing and operate the pole saw only when standing on fixed, secure and level surface.** Slippery or unstable surfaces such as ladders may cause a loss of balance or control of the pole saw.
- **Never operate a pole saw that is damaged or improperly adjusted or that is not completely and securely assembled.** Be sure that the saw chain stops moving when the trigger switch is released.
- **Inspect the work piece for nails, wire, or other foreign objects prior to cutting.**
- **When cutting a limb that is under tension be alert for spring back.** When the tension in the wood fibers is released the spring loaded limb may strike the operator and/or throw the pole saw out of control.
- **Use extreme caution when cutting brush and saplings.** The slender material may catch the saw chain and be whipped toward you or pull you off balance.
- **Aggressive or abusive cutting or misuse of the pole saw can cause premature bar, chain, and/or sprocket wear, as well as broken chain or bar, leading to kickback, chain throw or the ejection of material.**
- **Never use the guide bar as a lever.** A bent guide bar can cause premature bar, chain, and/or sprocket wear, as well as a broken chain or bar, leading to kickback, chain throw or the ejection of material.
- **Carry the pole saw with two hands on the handles, with the pole saw switched off. When transporting or storing the pole saw always fit the guide bar cover.** Proper handling of the pole saw will reduce the likelihood of accidental contact with the moving saw chain.
- **Do not remove cut material or hold material to be cut when blades are moving. Make sure the switch is off when clearing jammed material.** Saw chain continues to move after the switch is turned off. A moment of inattention while operating the pole pruner may result in serious personal injury.
- **Follow instructions for lubricating, chain tensioning and changing accessories.** Improperly tensioned or lubricated chain may either break or increase the chance for kickback. Keep cutting edge sharp and clean for best performance and to reduce the risk of injury.
- **Keep handles dry, clean, and free from oil and grease.** Greasy, oily handles are slippery causing loss of control.
- **Cut wood only. Do not use pole saw for purposes not intended.** For example: do not use pole saw for cutting plastic, masonry or non-wood building materials. Use of the pole saw for operations different than intended could result in a hazardous situation.
- **Do not use the pole saw in bad weather conditions, especially when there is a risk of lightning.** This decreases the risk of being struck by lightning.
- **Stop the motor and remove the battery pack whenever you leave the tool.**

- **Store idle appliances indoors.** When not in use, appliances should be stored indoors in a dry and high or locked-up place with the battery pack removed, out of reach of children.
- **Check damaged parts.** Before further use of the product, a guard or other part that is damaged should be carefully checked to determine that it will operate properly and perform its intended function. Check for alignment of moving parts, binding of moving parts, breakage of parts, mounting, and any other condition that may affect its operation. A guard or other part that is damaged should be properly repaired or replaced by an authorized service center unless indicated elsewhere in this manual.

ADDITIONAL WARNINGS

- **Do not charge the battery pack in rain, or in wet locations.**
- **The battery pack must be removed from the appliance before it is scrapped.**
- **The battery shall be disposed of safely.**
- **Do not dispose of the battery in a fire.** The cells may explode. Check with local codes for possible special disposal instructions.
- **Do not open or mutilate the battery.** Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.

CAUTION! The electrolyte is a dilute sulfuric acid that is harmful to the skin and eyes. It is electrically conductive and corrosive.

- **Exercise care in handling batteries in order not to short the battery with conducting materials such as rings, bracelets, and keys.** The battery or conductor may overheat and cause burns.
- **Battery tools do not have to be plugged into an electrical outlet; therefore, they are always in operating condition.** Be aware of possible hazards even when the tool is not operating. Take care when performing maintenance or service.
- **Remove the battery pack before servicing, cleaning or removing material from the tool.**
- **Replacement parts** - When servicing, use only identical EGO replacement parts. Use of any other accessory or attachment may increase the risk of injury.
- **Do not wash with a hose; avoid getting water in motor and electrical connections.**
- **If situations occur that are not covered in this manual, use care and good judgment. Contact the EGO Service Center for assistance.**

- **Save these instructions.** Refer to them frequently and use them to instruct others who may use this tool. If you lend this tool to someone else, also lend these instructions to them to prevent misuse of the product and possible injury.

BATTERY	CHARGER
BA1400, BA2800, BA4200, BA1400T, BA2800T, BA4200T, BA5600T	CH5500E, CH2100E

SAVE THESE INSTRUCTIONS

NOTE: SEE YOUR POWER POLE OPERATOR'S MANUAL FOR ADDITIONAL SPECIFIC SAFETY RULES.

SPECIFICATIONS

Guide Bar Length	250 mm
Chain Pitch	9.5mm
Chain Gauge	1.1 mm
Saw Chain Type	AC1000
Guide Bar Type	AG1000
Chain Oil Tank Capacity	150 ml
Weight (with chain sheath)	2.0kg
Recommended Operating Temperature	-10°C-40°C
Recommended Storage Temperature	-20°C-70°C

PACKING LIST (FIG.A)

PART NAME	QUANTITY
Pole Saw Attachment	1
Chain Sheath	1
Operator's Manual	1

Recommended Bar and Chain for this Pole Saw

PART NAME	MODEL NUMBER
Guide Bar	AG1000
Saw Chain	AC1000

DESCRIPTION

KNOW YOUR HEDGE TRIMMER ATTACHMENT (Fig. A)

1. Saw Chain
2. Guide Bar
3. Shaft
4. Oil-tank Cap
5. Oil Tank
6. Chain-sprocket Cover
7. Tensioning Screw
8. Bucking Spikes
9. Bar Nut
10. Chain Sheath

ASSEMBLY

⚠ WARNING: If any parts are damaged or missing, do not operate this product until the parts are replaced. Use of this product with damaged or missing parts could result in serious personal injury.

⚠ WARNING: Do not attempt to modify this product or create accessories not recommended for use with this pole saw. Any such alteration or modification is misuse and could result in a hazardous condition leading to possibly injury.

CONNECTING THE POLE SAW ATTACHMENT TO THE TELESCOPING POWER POLE

This pole saw attachment is designed for use with EGO 56V LITHIUM-ION telescoping power pole PPX1000.

See “**ATTACHING AN ATTACHMENT TO THE TELESCOPIC POWER POLE**” section in the power pole PPX1000 operator’s manual.

⚠ WARNING: Failure to secure the attachment and power pole as instructed above could result in serious injury or death.

⚠ WARNING: Never attach or adjust any attachment while the power head is running or with the battery installed. Failure to stop the motor and remove the battery may cause serious personal injury.

OPERATION

⚠ DANGER: Never cut near power lines, electric cords, or other electric sources. If the bar and chain jams on any electrical cord or line, **DO NOT TOUCH THE BAR, CHAIN OR THE ALUMINUM POLE! THEY CAN BECOME ELECTRICALLY LIVE AND MAY BE VERY**

DANGEROUS. Continue to hold the pole saw by the insulated rear handle or lay it down and away from you in a safe manner. Disconnect the electrical service to the damaged line or cord before attempting to free the bar and chain from the line or cord. Contact with the bar, chain, other conductive parts of the pole saw, or live electric cords or lines could result in death by electrocution or serious injury.

⚠ WARNING: Do not allow familiarity with this product to make you careless. Remember that a careless fraction of a second is sufficient to inflict serious injury.

⚠ WARNING: Always wear eye protection, along with hearing protection. Failure to do so could result in objects being thrown into your eyes and other possible serious injuries.

Before each use, inspect the entire product for damaged, missing, or loose parts such as screws, nuts, bolts, caps, etc. Tighten securely all fasteners and caps and do not operate this product until all missing or damaged parts are replaced.

⚠ WARNING: To prevent serious personal injury, remove the battery pack from the tool before servicing, cleaning, changing attachments or removing material from the unit.

APPLICATIONS

You may use this product for the purpose listed below:

- Limbing
- Pruning

NOTICE: The tool is to be used only for its prescribed purpose. Any other use is deemed to be a case of misuse.

FILLING OILTANK WITH BAR AND CHAIN LUBRICANT (Fig. B)

⚠ WARNING: Do not smoke or bring any fire or flame near the oil or the pole saw. Oil may spill and cause a fire.

NOTICE: The pole saw is not filled with oil at the time of purchase. It is essential to fill the tank with chain oil before use. Chain life and cutting capacity depend on optimum lubrication. The chain is automatically lubricated with chain oil during operation. Please always attention the lubrication oil level in work and refill the tank timely as needed.

1. Remove the battery pack from the power pole.
2. Clean the oil tank cap and the area around it to ensure that no dirt falls into the oil tank.

- Place the pole saw attachment upright and rotate the oil tank cap counterclockwise to remove it.
- Carefully pour the bar and chain oil into the tank until it fills to the tank neck. Be careful not to let the oil spill from the opening. Wipe off any excess oil and close the oil tank cap.

NOTICE: The oil flow ratio could be adjusted by turning the adjusting screw counterclockwise to increase the oil output, clockwise to decrease the oil output (Fig. B)

NOTICE: Do not use dirty, used or other contaminated oils. Damage may occur to the bar or chain.

PREPARATION FOR CUTTING (Fig. C)

Refer to “Important Safety Instructions” earlier in this manual for appropriate safety equipment.

- Lift the tip of the guide bar to check for any sagging in the chain. The chain is correctly tensioned when there is no sag on the underside of the guide bar and the chain is snug, but it can be turned by hand without binding. If the tension requires adjustment, refer to the “REPLACING THE BAR AND CHAIN” section in the **MAINTENANCE** section of this manual for adjustment instructions.
- Check the tension of the bar nut before use. If it is loose, securely tighten the bar nut by turning it clockwise.
- Check the sharpness of cutting teeth on the saw chain and make sure the chain is well lubricated.
- Wear non-slip gloves for maximum grip and protection. Never stand directly under the limb you are cutting. Make sure that you have a secure and balanced footing. Watch out for obstacles such as tree stumps, roots and ditches, which could cause you to trip or stumble.
- Maintain a proper grip on the unit whenever the motor is running. Hold the unit firmly with both hands. Following the instructions in the section “**HOLDING THE TELESCOPIC POWER POLE**” in PPX1000 operator’s manual
- For safe and better operation, put on the shoulder strap across the shoulder. Adjust the shoulder strap into a comfortable operating position. Following the instructions in the section “**MOUNTING THE SHOULDER STRAP**” in PPX1000 operator’s manual to attach the shoulder strap onto the power pole.

⚠ WARNING: The shoulder strap is also a quick release mechanism in hazardous situation. When an emergency occurs, take it off your shoulder immediately, no matter what way the strap is in.

TO START/STOP THE TOOL

See “**STARTING/STOPPING THE POWER POLE**” section in the power pole PPX1000 operator’s manual.

BASIC CUTTING PROCEDURE (Fig. D & E)

Follow the steps below to prevent damage to tree or shrub bark. Do not use a back-and-forth sawing motion.

- Make a shallow first cut (1/4 of limb diameter) on the underside of the limb close to the main limb or trunk.
- Make a second cut from the top side of the limb outboard from the first cut. Continue the cut through the limb until the limb separates from the tree. Be prepared to balance the weight of the tool when the limb falls.
- Make a final cut close to trunk.

NOTICE: For second and final cuts (from top of limb or branch), hold the bucking spikes against the limb being cut (Fig. E). This will help steady the limb and make it easier to cut with light downward pressure. If you force the cut, damage to the bar, chain, or motor can result in.

- Release the trigger on the power pole as soon as the cut is completed.

NOTICE: Failure to follow proper cutting procedures will result in the bar and chain binding and becoming pinched or trapped in the limb. If this should happen:

- Stop the motor and remove the battery pack.
- If the limb can be reached from the ground, lift the limb while holding the saw. This should release the “pinch” and free the saw.
- If the saw is still trapped, call a professional for assistance.

LIMBING AND PRUNING (Fig. F)

This pole saw attachment is designed for trimming small branches and limbs up to 20cm in diameter. For best results, observe the following precautions.

- Plan the cut carefully. Be aware of the direction in which the branch will fall.

⚠ WARNING: Branches may fall in unexpected directions. Do not stand directly under the branch being cut.

- The most typical cutting application is to position the unit at an angle of 60° or less. As the angle of the pole saw shaft to the ground increases, the difficulty of making the first cut (from the underside of limb) increases.
- Remove long branches in several stages.

4. Cut lower branches first to allow the top branches more room to fall.
5. Work slowly, keeping both hands on the saw with a firm grip. Maintain secure footing and balance.
6. Do not cut from a ladder; this is extremely dangerous. Leave such operations for professionals.
7. Do not make the flush cut next to the main limb or trunk until you have cut off much of limb to reduce the weight. Following proper cutting procedures will prevent stripping the bark from the main member.
8. Do not use the pole saw for felling or bucking.
9. To prevent electrocution, do not operate within 15 m of overhead electrical lines and keep bystanders at least 15 m away.

MAINTENANCE

⚠ WARNING: Before inspecting, cleaning or servicing the unit, stop the motor, wait for all moving parts to stop, and remove the battery pack. Failure to follow these instructions can result in serious personal injury or property damage.

⚠ WARNING: When servicing, use only identical replacement parts. Use of any other parts can create a hazard or cause product damage. To ensure safety and reliability, all repairs, other than the items listed in these maintenance instructions, should be performed by a qualified service technician.

GENERAL MAINTENANCE

Avoid using solvents when cleaning plastic parts. Most plastics are susceptible to damage from various types of commercial solvents and may be damaged by their use. Use clean cloths to remove dirt, dust, oil, grease, etc.

CLEAN THE UNIT

- After each use, remove the battery and clean debris from the chain and guide bar with a soft brush. Wipe the pole saw surface with a clean cloth moistened with a mild soap solution.
- Remove the chain-sprocket cover, and then use a soft brush to remove debris from the guide bar, saw chain, sprocket and chain-sprocket cover.
- Always clean out wood chips, saw dust, and dirt from the guide bar groove when replacing the saw chain.
- Please examine the motor housing inside from the cooling vents and clear the debris every two weeks.

NOTICE: Do not use any strong detergents on the plastic housing or the handle. They can be damaged by certain aromatic oils such as pine and lemon.

REPLACING THE BAR AND CHAIN

⚠ WARNING: Never touch or adjust the chain while the motor is running. The saw chain is very sharp; always wear protective gloves when performing maintenance to the chain.

NOTICE: When replacing the guide bar and chain, always use the specified bar and chain combination listed in the "Recommended Bar and Chain for this Pole Saw" section.

Disassembling the Worn Bar and Chain (Fig. H)

1. Remove the battery, allow the pole saw to cool and tighten the oil tank cap.
2. Position the pole saw attachment on its side with the chain-sprocket cover is facing upwards.
3. Wear gloves. Using the combi-wrench provided with the power pole, loosen the bar nut counterclockwise to remove it from the chain-sprocket cover. Clean the chain-sprocket cover with a dry cloth and save it for reassembly.
4. Remove the bar and chain from the mounting surface. Remove the worn chain from the bar.

NOTICE: If there is difficulty in removing the bar and chain from the mounting surface, place the pole saw upright, with one hand support the bar, to loosen the tensioning screw clockwise with the other hand(Fig. I) and then remove the bar with the chain.

NOTICE: This is a good time to inspect the drive sprocket for excessive wear or damage.

Assembling the New Bar and Chain

1. Lay the new saw chain in a loop on a flat surface and straighten any kinks (Fig. J).
2. Place the chain drive links into the guide bar groove.
3. Hold the chain in position on the guide bar and place the loop around the sprocket of the pole saw(Fig. K).

NOTICE: Small directional arrows are engraved in the saw chain. Another directional arrow is molded into the tool body (Fig. L). When looping the saw chain onto the sprocket, make sure that the direction of the arrows on the saw chain will CORRESPOND to the direction of the arrow on the tool body. If they face in opposite directions, turn over the saw chain and guide bar assembly (Fig. M).

4. Place the guide bar on the mounting surface by sliding the guide-bar slot over the alignment bulges, making sure that the tension pin is inserted in the lower hole in the tail of the bar (Fig. L).

NOTICE: If there is difficulty in inserting the tension-adjusting pin into the hole, adjust the tensioning screw properly until the tension pin is located exactly in the hole.

5. Reassemble the chain-sprocket cover, insert the bar nut through its mounting hole, and tighten it with the combi-wrench to ensure that the guide bar is installed in place.
6. Tension the chain by following the section “ADJUSTING THE CHAIN TENSION”.
7. Hold the tip of the guide bar up and tighten the chain-sprocket-bar nut securely.

NOTICE: To extend the guide bar life, invert the bar occasionally.

ADJUSTING THE CHAIN TENSION

⚠ CAUTION: The saw chain must be properly tensioned before using.

1. Stop the motor and remove the battery pack before adjusting the chain tension.
2. Loosen the bar nut to finger tight.
3. Hold the bar nose up, and adjust the tensioning screw until the following points apply (Fig. N):
 - Chain sag in the center of the bar is around:1.3mm (Fig. O).
 - Wear gloves, ensure chain can be pulled along the bar smoothly with two fingers.
4. After finishing chain tension adjustment, Hold the bar nose up and tighten the bar nut.

NOTICE: If chain sag in the center of the bar is not around 1.3 mm, readjust chain tension.

SPROCKET IN GUIDE BAR LUBRICATION

The guide bar has a sprocket at its tip. It must be lubricated weekly with chain oil injected into the lubricating hole by a grease syringe (not included) to extend the guide bar life (Fig. P). Turn the guide bar and check that the lubrication holes and chain groove are free from impurities.

TRANSPORTING AND STORING

1. Do not store or transport the pole saw attachment when it is running. Always remove the battery pack before storing or transporting.

2. Always place the guide bar sheath on the guide bar and chain before storing or transporting the pole saw attachment. Use caution to avoid the sharp teeth of the chain.
3. Clean the pole saw thoroughly before storing. Store the pole saw indoors, in a dry place that is locked and/or inaccessible to children and keep away from corrosive agents such as garden chemicals and de-icing salts.
4. If the pole saw attachment is removed from the power head and stored separately, fit the end cap on the attachment shaft to avoid dirt getting into the coupler.

Protecting the environment



Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities.

Contact your local government for information regarding the collection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

EN TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
Motor does not run.	<ul style="list-style-type: none"> ■ The battery pack is not attached to the pole saw. ■ No electrical contact between the saw and battery. ■ The battery pack is depleted. ■ The lock-off button is not depressed before pressing the trigger. ■ The battery pack or power head is too hot. ■ Saw chain is bound in the wood. ■ Debris in bar groove. ■ Debris in chain-sprocket cover. 	<ul style="list-style-type: none"> ■ Attach the battery pack to the pole saw. ■ Remove battery, check contacts and reinstall the battery pack. ■ Charge the battery pack. ■ Press down the lock-off lever and hold it, then depress the trigger to turn on the pole saw. ■ Allow the battery pack or power head to cool until the temperature drops below 67°C. ■ Release the trigger; remove the saw chain and guide bar from the wood, then restart the pole saw. ■ Press the saw chain against the wood, move the pole saw back and forth to discharge the debris. ■ Remove battery pack, then remove chain-sprocket cover and clean out debris.
Motor runs, but chain does not rotate.	<ul style="list-style-type: none"> ■ Chain does not engage drive sprocket. 	<ul style="list-style-type: none"> ■ Remove the battery pack and reinstall the chain, making sure that the drive links on the chain are fully seated on the sprocket.
Pole saw does not cut properly.	<ul style="list-style-type: none"> ■ Insufficient chain tension. ■ Dull chain. ■ Chain installed backwards. ■ Worn chain. ■ Dry or excessively stretched chain. ■ Chain not in bar groove. 	<ul style="list-style-type: none"> ■ Remove the battery pack and readjust the chain tension, following the section “ADJUSTING THE CHAIN TENSION”. ■ Sharpen the chain cutters by a qualified service technician. ■ Remove the battery pack and reinstall the saw chain, following the section “REPLACING THE BAR AND CHAIN”. ■ Remove the battery pack and replace the chain following the section “REPLACING THE BAR AND CHAIN”. ■ Check the oil level. Refill the oil tank if necessary. ■ Remove the battery pack and reinstall the saw chain, following the section “REPLACING THE BAR AND CHAIN”.
Bar and chain running hot and smoking.	<ul style="list-style-type: none"> ■ Check chain tension for over tightened condition. ■ Chain oil tank is empty. ■ Debris in guide bar groove. 	<ul style="list-style-type: none"> ■ Remove the battery pack and re-tension the saw chain; see the section “ADJUSTING THE CHAIN TENSION”. ■ Filling bar and chain lubricant. ■ Clear the debris in the groove.

WARRANTY

EN

EGO WARRANTY POLICY

2 year warranty on EGO outdoor power equipment and 1 year warranty on EGO Power+ System battery packs and chargers.

Please contact EGO customer service on Australia 1300 000 EGO(1300 000 346), New Zealand 0508 000 EGO (0508 000 346) any time you have questions or warranty claims.

LIMITED SERVICE WARRANTY

FOR ONE YEAR from the date of original retail purchase, this EGO product is warranted against defects in material or workmanship. Defective product will receive free repair.

FOR ONE YEAR from the date of original retail purchase, the EGO Power+ System battery pack and charger are warranted against defects in material or workmanship. Defective product will receive free repair.

This warranty does not cover the blade, which is a part that can wear out from normal use within the warranty period.

- This warranty applies only to the original purchaser at retail and may not be transferred.
- Warranty for commercial use is 1 year on all product, battery and chargers. The Commercial Series Product Warranty for commercial users is 2 years for product, battery and charger.
- This warranty is void if the product has been used for rental purpose.
- This warranty does not cover the damage resulting from modification, alteration or unauthorised repair.
- This warranty only covers defects arising under normal usage and does not cover any malfunction, failure or defect resulting from misuse, abuse (including overloading of the product beyond capacity and exposure to water or rain), accidents, neglect or lack of proper installation, and improper maintenance or storage.
- This warranty does not cover normal deterioration of the exterior finish, including but not limited to scratches, dents, paint chips, or to any corrosion or discoloring by heat, abrasive and chemical cleaners.

HOW TO OBTAIN SERVICE

For warranty service, please contact EGO customer service on Australia 1300 000 EGO(1300 000 346), New Zealand 0508 000 EGO (0508 000 346). When requesting warranty service, you must present the original dated sales receipt. An authorised service center will be selected to repair the product according to the stated warranty terms.

ADDITIONAL LIMITATIONS

Chervon Australia Pty Ltd ABN 36 165 077 501("Chervon") warrants to the original domestic purchaser that this product will be free from defects in materials and workmanship for 2 years from date of purchase, and any battery or charger will be free from defects in materials and workmanship for 1 year from date of purchase. To make a claim, return the faulty item together with proof of purchase directly to your closest service agent or to the place of purchase. Any handling and transportation costs (and other expenses incurred in claiming this warranty) are not covered by this warranty and will not be borne by Chervon. The replacement product or part or repaired product will be made available for your collection at an address nominated by Chervon. Where a valid warranty claim is made, Chervon will replace the defective product or repair the fault. Where the product is repaired, Chervon may use refurbished parts. This warranty does not cover normal wear and tear, misuse or abuse. This warranty may also be further limited or voided as specifically detailed in the product Manual. Chervon has no other liability under this warranty. The benefits to you given by this warranty are in addition to other rights and remedies imposed by State and Federal legislation that cannot be excluded. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Chervon Australia Pty Ltd, Unit Unit 14, 5 Kelletts Road, Rowville, VIC 3178. Phone Number: Australia 1300 000 EGO(1300 000 346), New Zealand 0508 000 EGO (0508 000 346). Email address: support@egopowerplus.com.au.

